

HOTEL day by day – Accommodation Terms and Conditions

Article 1 – Scope of Application: Accommodation contracts and related agreements between the hotel and guests shall be governed by these terms. Matters not specified shall be governed by laws or established custom. Special agreements, if not contrary to law or custom, take precedence.

Article 2 – Application for Accommodation Contract: Applicants must provide name, stay dates, arrival time, room charges, and other required information. Extension requests are treated as new applications.

Article 3 – Formation of Contract: The contract is formed upon acceptance by the hotel. A deposit up to 3 days' room charge may be required. Deposits are applied to charges, cancellation fees, then damages. Failure to pay may void the contract.

Article 4 – Deposit Waiver: The hotel may waive deposit requirements. If no request or deadline is set, waiver is assumed.

Article 5 – Refusal of Accommodation: The hotel may refuse service for full occupancy, illegal conduct risk, antisocial groups, violence, disturbance, intoxication, infectious disease, disasters, or other justified reasons.

Article 6 – Guest Cancellation: Guests may cancel. Cancellation fees may apply per policy. No-show after 8:00 PM (or 2 hours after expected arrival) may be treated as cancellation.

Article 7 – Hotel Cancellation: The hotel may cancel for illegal conduct, antisocial affiliation, disturbance, infectious disease, non-payment, rule violations, or dangerous items.

Article 8 – Effect of Cancellation: No charges apply for unused services when cancelled by the hotel.

Article 9 – Registration: Guests must register personal details including ID, passport details for foreigners, and departure information. Passport copying may be required.

Article 10 – Room Use: Rooms are available from 3:00 PM to 10:00 AM next day. Extra charges apply for extensions.

Article 11 – Compliance: Guests must follow hotel rules.

Article 12 – Payment: Payment is required in cash or approved methods. Charges apply even if guest does not stay after room is prepared.

Article 13 – Liability: The hotel compensates damages caused by its fault.

Article 14 – Unavailability of Room: Alternative accommodation may be arranged; compensation may be provided if not possible.

Article 15 – Deposited Property: Hotel liable for stored items except force majeure. Liability for undeclared valuables limited to ¥50,000.

Article 16 – Baggage Storage: Early arrivals may be stored with approval. Lost property handled per law and may be sent to police.

Article 17 – Parking: Hotel not responsible for vehicle management.

Article 18 – Guest Liability: Guests must compensate damages caused by intent or negligence.

Article 19 – Disclaimer: Internet use is at guest's risk; hotel not liable for interruptions or misuse.

Article 20 – Jurisdiction: Japanese law applies; disputes handled by courts where hotel is located.

Fees & Cancellation: Includes room charge, service charge (13%), taxes. Cancellation fees vary by timing and group size.

Usage Rules: Ensure safe and comfortable stay; violations may result in refusal of service.

Room Rules: Follow evacuation routes, registered guests only, minors restrictions, no illegal use, no modifications.

Prohibited Items: Fire, drugs, pets, noise, illegal goods, solicitation, outside food delivery, unsafe conduct.

Valuables should be deposited at front desk. Environmental cooperation requested for saving energy and water.